

# Privacy Impact Assessment (PIA) Price Support Systems (PSS)

**Electronic Loan Deficiency Payments** 

Revision: 1.03

**Farm Service Agency** 

Date: July 23, 2009



Page ii Date: July 23, 2009

## **Document Information**

| Owner Details                              |                |
|--|----------------|
| Name                                       | Fred Gustafson |
| Contact Number                             | (816) 926-2137 |
| E-mail Address Fred.Gustafson@kcc.usda.gov |                |

| Document Revision and History |          |              |  |
|-------------------------------|----------|--------------|--|
| Revision                      | Date     | Author       | Comments                               |
| Draft .01                     | 07/21/09 | T. Ostrander | Draft                                  |
| 1.01                          | 07/22/09 | T. Ostrander | Changed 24, 25, 26, 26.1               |
| 1.02                          | 7/23/09  | Dave Goodman | Update by application point of contact |
| 1.03                          | 7/23/09  | D.Brizendine | Document review                        |

Page iii Date: July 31, 2009

#### **Table of Contents**

| 1   | PURPOSE OF DOCUMENT     | 1 |
|-----|-------------------------|---|
| 2   | SYSTEM INFORMATION      | 2 |
| 3   | DATA INFORMATION        | 4 |
| 3.1 | Data Collection         | 4 |
| 3.2 | Data Use                | 5 |
| 3.3 | Data Retention          | 6 |
| 3.4 | Data Sharing            | 7 |
| 3.5 |                         |   |
| 3.6 | Customer Protection     | 8 |
| 4   | SYSTEM OF RECORD        | 1 |
| 5   | TECHNOLOGY              | 1 |
| 6   | COMPLETION INSTRUCTIONS | 2 |

#### 1 Purpose of Document

USDA DM 3515-002 states: "Agencies are responsible for initiating the PIA in the early stages of the development of a system and to ensure that the PIA is completed as part of the required System Life Cycle (SLC) reviews. Systems include data from applications housed on mainframes, personal computers, and applications developed for the Web and agency databases. Privacy must be considered when requirements are being analyzed and decisions are being made about data usage and system design. This applies to all of the development methodologies and system life cycles used in USDA.

Both the system owners and system developers must work together to complete the PIA. System owners must address what data are used, how the data are used, and who will use the data. System owners also need to address the privacy implications that result from the use of new technologies (e.g., caller identification). The system developers must address whether the implementation of the owner's requirements presents any threats to privacy."

The Privacy Impact Assessment (PIA) document contains information on how the Electronic Loan Deficiency Payments affects the privacy of its users and the information stored within. This assessment is in accordance with NIST SP 800-37 *Guide for the Security Certification and Accreditation of Federal Information Systems*.

Page 1 Date: July 23, 2009

# 2 System Information

|  | System Information  |  |
|--|---|--|
| Agency:  | Farm Service Agency   |  |
| System Name:   | Electronic Loan Deficiency Payments   |  |
| System Type:   |   |  |
| System Categorization (per FIPS 199):  | ☐ High ☐ Moderate ☐ Low   |  |
| Description of System:   | To establish eligibility the applicant/producer is required to visit their local FSA Service Center (SC) where program eligibility data is determined and recorded. The Internet-based eLDP application process can subsequently be accessed by the producer using an electronic Authentication (eAuth) assigned identification and password, or entered by a SC employee on behalf of the producer. The eLDP request is submitted for processing and once the payment request is certified, funds are automatically routed by electronic funds transfer to the producer's direct deposit account. This typically occurs within 48 hours. Listings of processed transactions are viewable online by SC and Kansas City Finance Office (KCFO) accounting personnel. Notification to producers is forwarded immediately via email to confirm the receipt of an eLDP application.  This application allows FSA to provide agricultural producers with more convenient, efficient, and flexible services while reducing the amount of prompt payment interest paid by the Commodity Credit Corporation (CCC) to producers in the process. |  |
| Who owns this system? (Name, agency, contact information)                        | Fred Gustafson (816) 926-2137 Fred.Gustafson@kcc.usda.gov   |  |
| Who is the security contact for this system? (Name, agency, contact information) | Brian Davies Information System Security Program Manager (ISSPM) U.S. Department of Agriculture Farm Service Agency 1400 Independence Avenue SW Washington, D.C. 20250 (202) 720-2419 brian.davies@wdc.usda.gov   |  |

Page 2 Date: July 31, 2009

| Who completed this |  |
|--------------------|--|
| document? (Name,   |  |
| agency, contact    |  |
| information)       |  |

David Goodman (816) 926-2136

David.Goodman@kcc.usda.gov

Page 3 Date: July 31, 2009

## 3 Data Information

#### 3.1 Data Collection

| No. | Question  | Response  |
|-----|---|---|
| 1   | Generally describe the data to be used in the system.   | Electronic Loan Deficiency Payments (eLDP)-Web: Social Security/Tax ID Number, name, address, entity type. Cotton receipt data, acreage/production data, AGI/Permitted Entity and Eligibility data. |
| 2   | Does the system collect Social Security Numbers (SSNs) or Taxpayer Identification Numbers (TINs)?   | <ul><li>✓ Yes</li><li>☐ No – If NO, go to question 3.</li></ul>   |
| 2.1 | State the law or regulation that requires the collection of this information.   | FSA Accounting systems require SSN in order to issue payments.  |
| 3   | Is the use of the data both relevant and necessary to the purpose for which the system is being designed? In other words, the data is absolutely needed and has significant and demonstrable bearing on the system's purpose as required by statute or by Executive order of the President. | ∀es     No     No   |
| 4   | Sources of the data in the system.  | SCIMS (name & address), COPS (cotton receipt data), Compliance (acreage data), AGI & Eligibility web services.  |
| 4.1 | What data is being collected from the customer?   | Acreage/Production information Eligibility information Producer information Customer profile – including Social Security/Tax ID Number, name, address.  |
| 4.2 | What USDA agencies are providing data for use in the system?  | SCIMS (name & address), COPS (cotton receipt data), Compliance (acreage data), AGI & Eligibility web services, all originating from FSA.  |
| 4.3 | What state and local agencies are providing data for use in the system?   | n/a   |
| 4.4 | From what other third party sources is data being collected?  | n/a   |

Page 4 Date: July 31, 2009

| No. | Question   | Response   |
|-----|--|--|
| 5   | Will data be collected from sources outside your agency? For example, customers, USDA sources (i.e., NFC, RD, etc.) or Non-USDA sources. | <ul><li>Yes</li><li>No − If NO, go to question 6.</li></ul>                          |
| 5.1 | How will the data collected from customers be verified for accuracy, relevance, timeliness, and completeness?                            | Reasonability checks through eligibility and profile processes (i.e. certification). |
| 5.2 | How will the data collected from USDA sources be verified for accuracy, relevance, timeliness, and completeness?                         | Profile and application disbursement certification.                                  |
| 5.3 | How will the data collected from non-USDA sources be verified for accuracy, relevance, timeliness, and completeness?                     | Reasonability checks through eligibility and profile processes (i.e. certification). |

#### 3.2 Data Use

| No. | Question   | Response  |
|-----|--|---|
| 6   | Individuals must be informed in writing of the principal purpose of the information being collected from them. What is the principal purpose of the data being collected?  | The FSA Cooperative Marketing Association System (CMA) is a National Computer System that is designed, maintained and operated to allow marketing cooperatives the ability to provide Cooperative Marketing Associations (CMAs) and Loan Servicing Agents (LSAs) timely and accurate eligibility, farm record and payment limitation data in order to determine producer eligibility for obtaining marketing assistance loans, loans and loan deficiency payments (LDP) through CMA's, LSAs and DMAs. |
| 7   | Will the data be used for any other purpose?   | ☐ Yes ☐ No – If NO, go to question 8.   |
| 7.1 | What are the other purposes?   |   |
| 8   | Is the use of the data both relevant and necessary to the purpose for which the system is being designed? In other words, the data is absolutely needed and has significant and demonstrable bearing on the system's purpose as required by statute or by Executive order of the President | ⊠ Yes<br>□ No   |

Page 5 Date: July 31, 2009

| No.  | Question  | Response   |
|------|---|--|
| 9    | Will the system derive new data or create previously unavailable data about an individual through aggregation from the information collected (i.e., aggregating farm loans by zip codes in which only one farm exists.)?  | <ul><li>✓ Yes</li><li>☐ No – If NO, go to question 10.</li></ul> |
| 9.1  | Will the new data be placed in the individual's record (customer or employee)?  |  |
| 9.2  | Can the system make determinations about customers or employees that would not be possible without the new data?  |  |
| 9.3  | How will the new data be verified for relevance and accuracy?   | System and manual validations.                                   |
| 10   | Individuals must be informed in writing of the routine uses of the information being collected from them. What are the intended routine uses of the data being collected?   | To report/track payments by entity/producer.                     |
| 11   | Will the data be used for any other uses (routine or otherwise)?  | ☐ Yes ☐ No – If NO, go to question 12.                           |
| 11.1 | What are the other uses?  |  |
| 12   | Automation of systems can lead to the consolidation of data – bringing data from multiple sources into one central location/system – and consolidation of administrative controls. When administrative controls are consolidated, they should be evaluated so that all necessary privacy controls remain in place to the degree necessary to continue to control access to and use of the data. Is data being consolidated? | <ul><li>✓ Yes</li><li>☐ No – If NO, go to question 13.</li></ul> |
| 12.1 | What controls are in place to protect the data and prevent unauthorized access?   | Profile and application disbursement certification.              |
| 13   | Are processes being consolidated?   | <ul><li>✓ Yes</li><li>☐ No – If NO, go to question 14.</li></ul> |
|      | What controls are in place to protect the data and prevent unauthorized access?   | eAuthentication and role-based authorization.                    |

#### 3.3 Data Retention

| No. | Question                                 | Response                         |
|-----|--|----------------------------------|
| 14  | Is the data periodically purged from the | ⊠ Yes                            |
|     | system?                                  | ☐ No – If NO, go to question 15. |

| No.  | Question  | Response  |
|------|---|---|
| 14.1 | How long is the data retained whether it is on paper, electronic, in the system or in a backup?   | Indefinitely.   |
| 14.2 | What are the procedures for purging the data at the end of the retention period?  | Data is retained indefinitely; however data can be archived on removable media. |
| 14.3 | Where are these procedures documented?  | RFA documents.  |
| 15   | While the data is retained in the system, what are the requirements for determining if the data is still sufficiently accurate, relevant, timely, and complete to ensure fairness in making determinations? | As per FSA Policy and Procedures.   |
| 16   | Is the data retained in the system the minimum necessary for the proper performance of a documented agency function?  | ☑ Yes<br>□ No   |

## 3.4 Data Sharing

| No.  | Question   | Response   |
|------|--|--|
| 17   | Will other agencies share data or have access to data in this system (i.e., international, federal, state, local, other, etc.)?                | ☐ Yes ☐ No – If NO, go to question 18.   |
| 17.1 | How will the data be used by the other agency?   |  |
| 17.2 | Who is responsible for assuring the other agency properly uses the data?   | the state of the s |
| 18   | Is the data transmitted to another agency or an independent site?  | ☐ Yes ☐ No – If NO, go to question 19.   |
| 18.1 | Is there appropriate agreement in place to document the interconnection and ensure the PII and/or Privacy Act data is appropriately protected? |  |
| 19   | Is the system operated in more than one site?  | ☐ Yes ☐ No – If NO, go to question 20.   |
| 19.1 | How will consistent use of the system and data be maintained in all sites?   |  |

#### 3.5 Data Access

| No. | Question   | Response   |
|-----|--|--|
| 20  | Who will have access to the data in the system (i.e., users, managers, system administrators, developers, etc.)? | Users/Managers access data through a webbased interface. |

| No.  | Question  | Response  |
|------|---|---|
| 21   | How will user access to the data be determined?   | eAuthentication (Username/Password) & EAS authorization process maintained by Security staff.   |
| 21.1 | Are criteria, procedures, controls, and responsibilities regarding user access documented?  | ∀es     No     No |
| 22   | How will user access to the data be restricted?   | Producer can only obtain information on his/her application. State, County, and National employees have role-based access.  |
| 22.1 | Are procedures in place to detect or deter browsing or unauthorized user access?  | <ul><li>✓ Yes</li><li>☐ No</li></ul>  |
| 23   | Does the system employ security controls to make information unusable to unauthorized individuals (i.e., encryption, strong authentication procedures, etc.)? | <ul><li>Yes</li><li>No</li></ul>  |

#### 3.6 Customer Protection

| No.  | Question   | Response  |
|------|--|---|
| 24   | Who will be responsible for protecting the privacy rights of the customers and employees affected by the interface (i.e., office, person, departmental position, etc.)?  | USDA Privacy Office   |
| ±25  | How can customers and employees contact the office or person responsible for protecting their privacy rights?  | By contacting John Underwood, Privacy Underwood, Privacy & Officer, at john.underwood@kcc.usda.gov & 816.926.6992 |
| 26   | A "breach" refers to a situation where data and/or information assets are unduly exposed. Is a breach notification policy in place for this system?  | <ul><li>✓ Yes – If YES, go to question 27.</li><li>Common FSA incident reporting process.</li><li>☐ No</li></ul>  |
| 26.1 | If NO, please enter the Plan of Action and Milestones (POA&M) number with the estimated completion date.   |   |
| 27   | Consider the following: Consolidation and linkage of files and systems Derivation of data Accelerated information processing and decision making Use of new technologies Is there a potential to deprive a customer of due | ☐ Yes ☑ No – If NO, go to question 28. Appeal process (manual not system driven)                                  |
|      | process rights (fundamental rules of fairness)?  |   |

Page 8 Date: July 31, 2009

| No.  | Question  | Response  |
|------|---|---|
| 27.1 | Explain how this will be mitigated?   |   |
| 28   | How will the system and its use ensure equitable treatment of customers?  | All users use the same system System cannot be circumvented unless through manual intervention. |
| 29   | Is there any possibility of treating customers or employees differently based upon their individual or group characteristics? | Yes No – If NO, go to question 30   |
| 29.1 | Explain   | None, all users use the same system.  |

Page 9 Date: July 31, 2009

# 4 System of Record

| No.  | Question  | Response  |
|------|---|---|
| 30   | Can the data be retrieved by a personal identifier? In other words, does the system actually retrieve data by the name of an individual or by some other unique number, symbol, or identifying attribute of the individual? | <ul><li>Yes</li><li>No − If NO, go to question 31</li></ul> |
| 30.1 | How will the data be retrieved? In other words, what is the identifying attribute (i.e., employee number, social security number, etc.)?  | SSN or SCIMS unique I.D.                                    |
| 30.2 | Under which Systems of Record (SOR) notice does the system operate? Provide number, name and publication date. (SORs can be viewed at <a href="www.access.GPO.gov">www.access.GPO.gov</a> .)                                | USDA/FSA-2 – Farm Records File<br>(Automated)               |
| 30.3 | If the system is being modified, will the SOR require amendment or revision?  | ☐ Yes<br>☑ No   |

Page 1 Date: July 23, 2009

## 5 Technology

| No.  | Question  | Response   |
|------|---|--|
| 31   | Is the system using technologies in ways not previously employed by the agency (e.g., Caller-ID)? | ☐ Yes ☐ No – If NO, the questionnaire is complete. |
| 31.1 | How does the use of this technology affect customer privacy?                                      |  |

Page 1 Date: July 23, 2009

## **6 Completion Instructions**

Upon completion of this Privacy Impact Assessment for this system, the answer to OMB A-11, Planning, Budgeting, Acquisition and Management of Capital Assets, Part 7, Section E, Question 8c is:

1. Yes.

PLEASE SUBMIT A COPY TO THE OFFICE OF THE ASSOCIATE CHIEF INFORMATION OFFICE FOR CYBER SECURITY.

Date: July 31, 2009